Natalia Maszota

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in https://www.linkedin.com/in/natalliamaszota

⌂ Summary

IT professional with 5+ years of experience in the industry.
Interested in pursuing a **Product Manager** position.

I took part in all stages of software development process: from business analysis to software testing, and I have experience with various implementation approaches: from waterfall to Agile.
I have in-depth knowledge of Finance industry – banking, trading, accounting and insurance, as well as Travel industry – particularly airline IT and GDS.

🖳 Work history

October 2015 – present

Product Development Analyst
Amadeus s.a.s
Sophia Antipolis, France

- Business Analyst/Product Manager for Amadeus Business Rules product – rules engine used by over 80 applications:
  - Gathering requirements, designing solutions with development team and ensuring reusability
  - Communication with the different stakeholders to better position the framework, define the strategy/product evolution and sell the features to the different groups/applications

September 2014 – October 2015

Business Operations Planning Specialist (Project Office)
Amadeus s.a.s
Sophia Antipolis, France

- Cross Area & Technology (CA&T) business planning:
  - Participation in the overall portfolio management (from Long Term Planning to execution and monitoring)
  - Providing reporting and ensuring process improvement in order to facilitate top management decision making
- Architecture, Quality and Governance (AQG) VP Office:
  - Providing capacity & resource planning, follow-up and reporting and ensuring process improvement in order to facilitate top management decision making and optimum organizational functioning for AQG divisions
  - Defining, mapping and formalising processes associated with particular objectives or activities
  - Identifying best practices and proposing process improvements, tools and techniques to increase efficiency and improve performance of business planning tools and activities within AQG and for the whole R&D organisation

September 2013 – August 2014

Cross Area Portfolio Manager (Project Manager)
Amadeus s.a.s
Sophia Antipolis, France

- Creation of the portfolio management structure for Cross Area & Technology (CA&T) portfolio of ~70 products and projects (including 2 out of company's Top 10 projects):
  - Establishment of organisational structure: Steering Committee, Macro Owners and Owners
  - Clear assignment of responsibility and accountability for each project/product (RACI matrix including project/product managers, directors, VPs & EVP, Finance, HR, Purchasing, Data Processing – circa 150 stakeholders involved on a regular basis)
  - Setup of decision-making, monitoring and reporting processes and methodologies (timelines, templates etc.)

- Ensuring evolution of the overall CA&T offering for the R&D organization by defining and monitoring the implementation of an agreed prioritized roadmap/investment plan
- Consolidating inputs from stakeholders and developing due diligence for new projects within the portfolio area

June 2011 – September 2013

Pre-Sales Consultant
(IT Solutions for Insurance)
Comarch S.A.
Gdańsk, Poland

- Performing pre-sales activities (European market: Poland, Benelux, UK, etc.) as well as business analysis and use-case modelling in the area of claims (life and nonlife), new business, underwriting, BPM, CRM and mobile solutions
- Product manager responsible for the following existing products:
  - Comarch Life Insurance, Comarch Insurance Claims, Comarch Insurance CRM, Comarch Underwriting, Comarch Insurance Customer Portal,
- as well as for developing a new product (starting with an initial idea, through creation of wireframes, writing a prototype in HTML/JavaScript, establishing marketing strategy, presenting at conferences and sales meetings, replying to RFIs/RFPs, contract negotiations, until implementation for the first customer – ERGO Insurance – in 2 countries):
  - Comarch Mobile Insurance Advisor

July 2010 – May 2011

Software QA Engineer
(Risk Management)
Thomson Reuters
Gdynia, Poland

- Translation of high-level business requirements into test scenarios, executing test cases for Kondor + Suite
- Development of test automation scripts and participation in creation of test frameworks
- Working closely with software developers, business analysts, and other QA team members to analyse test results and proactively working to resolve any issues, reporting on QA status to the project team and managers
- Setup and maintenance of test environments

August 2008 – September 2008

Trainee (Audit: FS)
Pricewaterhouse Coopers
Warsaw, Poland

- Preparing budget in coordination with the managers
- Creating database for a charity organization managed by PwC and organizing documentation of the past projects
- Preparing and translating financial statements of financial institutions (e.g. banks)

July 2007 – July 2007

Trainee (Tax Department)
City Office
Lębork, Poland

- Providing support for payers of municipal taxes
- Management of the database of established businesses and organization of the documentation for past projects

📚 Education

October 2012 – July 2013

Data and Systems Analysis
Advanced Diploma
University of Oxford

- Pass1:
  - with distinction

October 2009 – July 2011

Business Informatics
Master's Degree
University of Gdańsk

- Awarded as the best student
- Member of Academic Circle STRATEG – organization winning for 10 years in a row the SIFE Poland competition, member of few project groups including SIFE projects
- MS thesis: "Information society in European Union on the example of Poland, Finland and United Kingdom"

October 2008 – July 2010

Finance and Banking
Master's Degree
University of Gdańsk

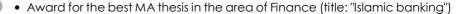- Award for the best MA thesis in the area of Finance (title: "Islamic banking")
- Member of Academic Circle of International Finances, since June 2009 - Vice President for Promotion, organization of several conferences (e.g. XII-XV Conference "Directions of changes in financial sector in Poland and all over the world", "We choose Pomerania" 2008 and 2009, "Baltic Festival of Science" 2007 - 2010)

October 2006 – July 2009

Business Informatics
Bachelor's Degree
University of Gdańsk

- Individual education program (additional classes in the area of econometrics and finance)
- Contest winner or finalist in competitions: Experience PwC, Karierosfera – IT in Banking, Student's Nobel, Dealmaker and Student Business Forum (organized by Deloitte), European Financial Seminar (organized by P&G), Grasz o staż
- BS thesis: "Stock exchange information systems on the example of WSE, LSE and NYSE"

October 2005 – July 2008

Finance and Banking
Bachelor's Degree
University of Gdańsk

- Individual education program (additional classes in the area of economic policies)
- Scholarship of Minister of Science and Higher Education in academic year 2007/2008 and 2008/2009
- Member of Academic Circle of International Finances and Secretary of Academic Circle of Economic Policy
- BA thesis: "Derivatives as an investment tool for individual investors in Poland"

⚒ Skills

UML

HTML, JavaScript, CSS, C#, Java, R

PHP/MySQL, SQL

Oracle, MS SQL Server

UNIX, Windows 2003 Server

Eclipse, Visual Studio, Toad, SVN, JIRA

Mercury / HP Quality Center

MS Office (advanced Excel: pivot tables, VBA), MS Access, MS Project, MS Visio

LaTeX, Lotus Notes

Confluence, SharePoint

Kondor+ Suite: Kondor+, KGR, KSP

Cisco certificates: CCNA 1-4, WLAN, IT Essentials, iExec Enterprise Essentials v. 4.0

SAP: Finances, Logistics

Statistica, MICROFIT, gretl

Trainings from Amadeus Training Center:

- French lessons (lower intermediate level)
- Amadeus Project Management tools
- Excel 2013 Advanced
- Presentation Skills
- Excel 2013 Macros
- Communicating & negotiating w/ clients 1

- Win Win Negotiating
- Project Management Fundamentals
- Sizing module of Management Suite
- R&D Induction
- Travel agency overview (Part 1)
- Distribution Academy
- Product Development Analyst Class

🕭 Languages

Polish: native

English: fluent

German: good

French: basic

☗ Hobbies & interests

💰 Economics, banking and insurance systems

🗠 Technology

🕮 Literature

⚔ History (especially 17-th century Poland)

🌍 Environment and ecology

🚆 Travel